

Information sheet for “Deutschlandticket Sozial”

Information for the Hochsauerland and Soest district

The **Hochsauerland and Soest districts** have decided to offer a Deutschlandticket Sozial at a reduced price as of 1 January 2024. The price is 39 euros per month and it is valid in all buses, trams and trains of local public transport across Germany.

Recipients of the following social benefits can purchase a ticket at a reduced price:

- Benefits according to the Social Code II
- Benefits according to the Social Code XII
- Welfare allowance according to the Federal War Victims Relief Act (BVG)
- Benefits according to the Asylum Seekers' Benefit Act (AsylbLG)

The responsible government agency of your place of residence will check if you are entitled to the “Deutschlandticket Sozial”. If you are entitled to a “Deutschlandticket Sozial”, you will receive a certificate as proof.

The “Deutschlandticket Sozial” will be issued for the term of the certificate, however, not longer than one year. To renew it, you have to submit a new certificate of entitlement to purchase the “Deutschlandticket Sozial”.

“DEUTSCHLANDTICKET SOZIAL” - GENERAL INFORMATION

- The “Deutschlandticket” entitles you to use **all buses, trams, and trains, city railways and underground railways, as well as S-Bahn, regional trains and regional express trains in the 2nd class**. It is not valid for long-distance trains (ICE, IC, EC) and vehicles of private operators.
- The ticket can be ordered monthly. You can purchase the ticket valid as of the following month until the 15th day of each month.
- The ticket is **not transferable**, i.e. no other person may use the ticket.
- **The “Deutschlandticket Sozial” is a subscription that can be cancelled with a month’s notice**. It is automatically renewed for another month if not cancelled. (Subject to presentation of a valid certificate from the authorities)
- **Cancellation:** You can cancel the subscription until the 10th of a month for the following month.
- If you no longer receive social benefits, you will lose your **entitlement to the “Deutschlandticket Sozial”**. Please inform us about it immediately in writing.
- **IMPORTANT:** The “Deutschlandticket Sozial” is currently issued **only digitally**.

HOW TO ORDER THE TICKET:

1. Please complete the order form here (at the website www.rlg-online.de/deutschlandticket-sozial):
 - Enter the data for the passenger first,
 - then the data of the ordering person (orderer = account holder),
 - as well as the account details.
2. **New customers** need to upload the certificate regarding social benefits (for printed form see download) from the authorities using the button.

Existing customers:

Do you already have a “Mobiticket”? Then you can easily switch to “Deutschlandticket Sozial”. Please enter the customer number. Your old “Mobiticket” will be invalid and you can destroy it.

Your MobiTickets for the district variants of Hochsauerland district and Soest will be valid until 31 March 2024. You have the option of changing to another ticket until this date. All MobiTickets for the district variant will be cancelled on 31 March 2024. There will be no automatic changeover!

Would you like to continue using your MobiTicket for the city variant? Then you do not need to spring into action.

3. After ordering, you will receive an e-mail.
 - **Please be sure to confirm** the link. Otherwise the order process cannot be completed.
4. You will get the “Deutschlandticket Sozial“ as a Wallet ticket by e-mail. You can download it in your Apple or Google Wallet app.

TIP: Complete the order via the website www.rlg-online.de/deutschlandticket-sozial. Then use the “mobil info” app. **After registration** as an existing customer you will get your ticket there with your customer number. It will be displayed in the app.

Android:



IOS:

